

Performance Measurement and Management Data for PARC July 1, 2021 - June 30, 2022

The purpose of Progressive Adult Rehabilitation Center, Inc. Performance Measurement and Management System is to evaluate the effectiveness of service delivery of each program operated by the agency. Each program has specific objectives for which data shall be gathered on annual basis. Data shall be collected from every individual admitted into a program during the fiscal year from July 1st to June 30th on an annual basis. Data shall also be collected from Annual Needs Assessment Surveys of individuals served and stakeholders. Information from the Outcome Measurement, the Annual Needs Assessment Surveys and other relevant data shall be used to evaluate the effectiveness of programs and services provide by the agency.

Program: PARC Sheltered Employment (Organizational Employment) will be discontinued as of December 31, 2022. Individuals employed in the Source America janitorial enclave will be evaluated under the agency's Community Employment Services in future evaluations.

Program: PARC Supported Employment (Community Employment)

Number Served: 26

Number with Diagnosis of intellectual disability as Primary Disability: 13

List Types of Secondary Disabilities: Depressive disorder, Fetal alcohol syndrome, Cognitive disability, Asperger syndrome, Autism Spectrum disorder, Anxiety Disorder, Dysthymic disorder, ADHD, Schizophrenia, Turner's syndrome, Spinal Bifida, Schizo affective disorder

100% of individuals in PARC Supported Employment jobs were able to keep their jobs for at least 90 days.

76% of individuals in PARC Supported Employment were able to keep their jobs for at least one year.

80% of employers rated PARC Supported Employment workers as excellent or satisfactory in comparison to non-disabled co-workers performing the same job.

Results of Needs Assessment Survey for PARC Supported Employment

28% of Supported Employment workers responded to the survey.

100% of PARC Supported Employment workers indicated that they liked their jobs.

100% of Supported Employment workers indicated staff was helpful during follow-up visits to their jobs.

13% of Parents/Care Providers of Supported Employment workers responded to the survey.

100% of respondents indicated that PARC Supported Employment found suitable employment for their family member.

100% of respondents indicated staff was helpful during follow-along and support visitation.

Program: PARC Day Support

PARC Day Support Individuals

Number Served: 19

Number with Primary Diagnosis of Intellectual Disability: 19

List types of Secondary Disabilities:

Aspiration, Autism, Behavior disorder, Psychosis, Hypothermia, Acid Reflux, Osteoporosis, Seizure disorder, High Blood Pressure, Vision impaired, Hearing impaired, Hypercholesteremic, GERD, Glaucoma, Constipation, Hepatitis C, Obesity, Dysphagia, Keratoderma, Spastic Quadriplegia, Hyponatremia, Cerebral palsy, Cancer, Non-verbal, Speech impediment, Thyroid disorder, Edema, Cellulitis Fibrocystic disease, Depression, Iron deficiency, Hyperlipidemia, Periodontal disease, Non-verbal, Downs syndrome, Seasonal Allergic Rhinitis Asthma

63% of individuals receiving PARC Day Support Services achieved at least two outcomes based upon their individualized plan of care.

95% of individuals in PARC Day Support did not have any incident reports for challenging behaviors.

Results of the Needs Assessment Survey for PARC Day Support

93% of individuals receiving Day Support Services responded verbally or by sign language or gestures to the survey. 7% were not able to respond with verbal or sign language to the survey.

100% of respondents who were able to respond verbally or by sign indicated that they liked PARC Day Support Program.

93% of respondents who were able to respond verbally or by sign indicated they liked the way that staff treats them.

100% of respondents who were able to respond verbally or by sign indicated they liked their activities in day support.

93% of respondents indicated they liked the places they go in the community prior to the Coronavirus.

44% of parents and care providers who have family members who received services from PARC Day Support Program responded to the survey.

100% of respondents indicated that their family member enjoyed attending PARC Day Support Program.

100% of respondents indicated that they were satisfied with the community outings and activities provided by the Day Support Program prior to the Coronavirus.

83% of respondents feel that staff was responsive to the needs of their family member.

Program: Osage House

Number Served: 5

Number with Primary Disability of Intellectual Disability: 5

List types of Secondary Disabilities: Aspiration, Autism, Hypothermia, Seizure disorder, High Blood Pressure, Hypercholesteremic, GERD, Glaucoma, Constipation, Obesity, Dysphagia, Keratoderma, Spastic Quadriplegia, Hyponatremia, Non-verbal

60% of the individuals living at Osage House were able to achieve at least two outcomes based upon their individualized plan of care.

100% of the residents who entered Osage House were able to stabilize and remain in a least restrictive environment.

Results of the Needs Assessment for Osage House

75% of the individuals who live at Osage were able to respond to the survey verbally or with gestures.

100% of respondents who responded to the survey verbally or with gestures indicated that they liked Osage House.

66% of respondents who responded to the survey verbally or with gestures they liked the way staff treats them.

66% of respondents who responded to the survey verbally or with gestures indicated they were able to go places they like in the community.

50% of parents/family members who have family members residing in Osage House responded to the survey.

100% of respondents indicated that their family member liked residing at Osage House.

80% of respondents indicated that they were satisfied with the support and community activities provided for their family member.

100% of respondents indicated that they felt that Osage House staff is responsive to the needs of their family member.

Wagner House

Number Served: 2

Number with Primary Disability of Intellectual Disability: 2

List types of Secondary Disabilities: Depressive disorders, Seizures, Hypertension, Speech impediment, GERD, Downs syndrome, Constipation, Seasonal allergic rhinitis asthma

100% of the individuals living at Wagner were able to achieve at least two outcomes based upon their individualized plan of care.

100% of the residents who entered Wagner House were able to stabilize and remain in a least restrictive environment.

Results of the Needs Assessment for Wagner House

100% of the individuals who reside at Wagner House responded to the survey.

100% of respondents indicated that they liked Wagner House.

100% of respondents indicated that they liked the way staff treats them.

100% of respondents indicated that they were able to go places that they enjoy in the community.

100% of respondents indicated that they liked the places that they go in the community before the Coronavirus.

100% of parents/family members who have family members residing in Wagner House responded to the survey.

100% of respondents indicated that their family member liked residing at Wagner House.

100% of respondents indicated that they are satisfied with the support and community activities provided for their family member.

100% of respondents indicated that staff was responsive to their family member.

100% of respondents did not make any recommendations for changes at Wagner House

Program: Julep House

Number with Primary Diagnosis of Intellectual Disability: 3

List types of Secondary Disabilities: Cerebral palsy, Seizure disorder, Thyroid disorder, Edema, Hypertension, Cellulitis, Fibrocystic disease, Obesity, Hepatitis C, Depression, Cancer, GERD, Iron deficiency, Depression, Hyperlipidemia, Periodontal disease, Non-verbal, Hypercholesteremic

67% of the individuals living at Julep House were able to achieve at least two outcomes based upon their individualized plan of care.

100% of the individual residing at Julep House were able to stabilize and remain in a least restrictive environment.

Results Needs Assessment Survey for Julep House

100% of the individuals who reside at Julep House responded to the survey.

100% of respondents indicated that they liked Julep House.

100% of respondents indicated that they liked the way staff treats them.

33% of respondents indicated that they were able to go places that they enjoy in the community.

33% of respondents indicated that they liked the places that they go in the community prior to the Coronavirus.

33% of parents/family members who have family members residing in Julep House responded to the survey.

100% of respondents indicated that their family member liked residing at Julep House.

100% of respondents indicated that they are satisfied with the support and community activities provided for their family member.

100% of respondents indicated that staff was responsive to their family member.

100% of respondents did not make any recommendations for changes at Julep House.

Program: PARC Supported Living

Number Served: 6

Number with Primary Disability of Intellectual Disability: 6

List types of Secondary Disabilities: Turner's syndrome, Alcoholism, Personality disorder, Anxiety disorder, High Blood Pressure

100% of individuals receiving PARC Supported Living services were able to achieve at least 2 objectives on their individualized plan of care.

100% of individuals were able to live with minimal supervision provided by PARC Supported Living for at least one year.

Results of Needs Assessment Survey for PARC Supported Living

100% of individuals who received PARC Supported Living Services responded to the survey.

100% indicated they liked the services provided by PARC Supported living, liked the support and assistance provided, and liked the way that staff treated them.

Results of Needs Assessment Survey for Community Stakeholders

Stakeholder ratings of PARC ability to make reasonable accommodations

63% Very Good

37% Good

Stakeholder ratings of PARC Vendor rates

63% Very Good

25% Good

12% Unfamiliar with vendor rates

Stakeholder ratings of PARC's ability to provide community integration

50% Very Good

50% Good

Stakeholder ratings of PARC's ability to cooperate with them or their agency

50% Very Good

25% Good

12% unfamiliar with this area

Stakeholder ratings of staff in the area of professionalism

75% Very Good

25% Good

Stakeholder assessment of unmet need in the community

25% of respondents indicated they felt there was unmet need in the community that fell within the mission of our organization. Unmet need suggested expansion of Community Employment to other rural areas and developing and transportation system for community employment workers.

75% of respondents did not identify any unmet need in the community that fell within the mission of our organization.